



West Rand District Municipality

**DIRECTORY
FOR WOMEN,
CHILDREN
AND THE
DISABLED**





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Foreword

**by the Executive Mayor
of the West Rand District
Municipality, Faith Matshikiza**



It is a great honour for me to present this directory to the people of the West Rand. I sincerely believe that information is power. Every person who reads the information in this directory will be empowered to take a step towards improving their lives. This directory will explain what they need to apply for a social grant, it gives numbers of clinics where you can find out more about ARVs, as well as names of organisations that can help you to start or grow your business.

As a mother myself, I know how important it is to ensure that your children are healthy, safe, well nourished and have access to quality education. The directory has a section on Bana Pele services for children that will help mothers, fathers and child-headed households to access services that can improve their lives.

As a woman, I can relate to varied pressures to earn a living and raise your children. The directory will guide you to resources that can pave the way for you to become economically active; it also explains where you can access health care services – and if you are infected and/or affected by HIV and Aids, how and why you should seek medical attention and support.

As a leader, I cannot ignore the plight of the disabled. This directory outlines how you can gain access to programmes and assistive devices that can improve your quality of life.

I urge you to use this directory as a resource to access health care, social programmes and economic empowerment initiatives that can help us to build a sustainable socio-economic environment where everyone in the region can feel safe, healthy and prosperous.



WRDM SERVICES FOR WOMEN

Economic Empowerment for Women: Small business support

Randfontein Local Municipality Business Hives

The Business Hives promote SMME development and create a clean and safe environment for small businesses to conduct their day-to-day operations. Each hive is strategically placed and consists of ten to twenty shops plus ablution facilities for the shop owners and community. The community can apply to the municipality to hire a shop. The municipality in turn generates monthly revenue to maintain the buildings.

Beneficiaries: Randfontein community

Tel: 011 411 0318 /011 411 0000

Fax: 011 411 0196

Apex Fund

The Apex Fund is a Micro Finance fund that provides small loans to micro-enterprises, with a focus on women in rural areas.

Tel: 012 394 5560/5959 Fax: 012 394 0527

Toll free help line: 0800 11 8815

The Gauteng Enterprise Propeller (GEP)

GEP assists small and medium-sized enterprises in Gauteng to have ready access to high-quality business and technical support services to improve their productivity and enhance their competitiveness. The focus is on upgrading the capabilities of previously disadvantaged small and medium enterprises.

The following services are offered:

- Advisory services to improve company growth and performance
- Technology support
- Information support
- Assistance in setting quality and product standards
- Provide retail outlets for service providers and institution to extend their services
- Finance management and access assistance
- Productivity and process improvement
- Assistance to manufacturers to become more export orientated.

GEP also facilitates clustering and co-operation amongst SMEs and facilitates links between big and small business with regard to outsourcing.

GEP West Rand office:

Tel: 011 950 9870 Fax: 011 950 9886

Address: 23 Eloff Street, Krugersdorp

Women in construction

This service is provided to previously disadvantaged women in the construction business and women contractors who are able to execute projects for the Gauteng Department of Public Transport, Roads and Works. Previous experience is an advantage. More information is available from the department's tender office.

Tel: 011 360 7800

Fax: 011 362 5182

Department of Labour: Labour centres

Labour Centres can assist with:

- Claiming UIF Benefits
- Labour complaints
- Enquiries

Krugersdorp

Tel: 011 955 4420

Fax: 011 955 4424

Address: 6 Folley Street, Factoria, Luipaardsvlei

Randfontein

Tel: 011 693 3618

Fax: 011 412 3659

Address: Fountain Plaza, 4 Main Reef Road,
Randfontein

Tendering workshops

The tendering procedures workshops train people on how to tender for government projects. The objective is to empower people and communities to apply for government business which will enable them to enter the economic mainstream. The workshops are open to all prospective suppliers – special workshops can be arranged for people with disabilities.

Department of Social Development : Krugersdorp

Tel: 011 950 7700

Fax: 011 950 7701

Small Enterprise Development Agency

SEDA is a one-stop shop that assists with small enterprise development. Its functions include:

- Helping SMMEs gain access to finance
- Expanding market opportunities for small enterprises
- Providing information and advice to small businesses
- Facilitating education and training for small business
- Co-funding minimum business infrastructure facilities in local authority areas across the country.

Tel: 0860 103 703 / 012 441 1100

Women in education

Libraries

Libraries are local centres of information. They provide information services and products, for example computer literacy programmes, research and literature resources.

Mogale City

Azaadville	011 413 1402
Desmond Tutu Library	011 660 1938
Central Library	011 961 2497
Kagiso Library	011 410 0636
	011 410 1232

Lewisham Library	011 955 3559
Lusaka Library	011 765 8497
Magaliesburg Library	011 577 2008 011 577 2018
Muldersdrift Library	011 957 2363
Sakkie Nel Library	011 660 3555

Randfontein

Randfontein Library	011 411 0080/0075/6
Toekomsrus Library	011 412 1025
Randgate Library	011 412 1363
Mohlakeng Library	011 414 1065
Kocksoord Library	011 415 1448

Westonaria

Westonaria Library	011 278 3041
Bekkersdal Library	011 755 3873
Glenharvie Library	011 752 1214

Women and the environment

Veterinary information

The Gauteng Department of Agriculture, Conservation and the Environment (DACE) runs this programme to raise awareness on food hygiene, animal disease and the transmission of diseases from animals to humans.

Randfontein Service Centre

Tel: 011 411 4300 Fax: 011 412 2546

Address: 7 Main Reef Road, Corner Maughan Street, Randfontein

Food security

The Department of Agriculture, Conservation and Environment (DACE) provides infrastructure and training to groups of people who have access to land with the aim of contributing towards household food security. To qualify, people should:

- Be unemployed and needy
- Be a group of 20 or more
- Have permission to use a piece of land for five years or more

Permission from the local municipality will be an advantage.

Randfontein Regional Office

Tel: 011 411 4300

Address: 7 Corner Main Reef and Maugham Roads

Women and Health Care

Clinics and/or primary health care centres in the WRDM offer the following services:

- **School health services**

School health nurses screen all primary school children in grade 1 and 7 and other children referred by teachers, parents or guardians on vision, hearing and new or development problems

- **Immunisation**

Routine immunisation of children

- **Nutrition programmes**

The school feeding scheme provides food to needy children to alleviate hunger. Children's growth is monitored and supplementation for under nourished children is provided. Vitamin A supplements are also provided.

- **Tuberculosis control**

TB control programmes are being implemented

- **Cervical cancer screening**

Cervical cancer is one of the biggest causes of death in women. If it is diagnosed early enough, it can be treated successfully. Cervical cancer screening is crucial to ensure early detection and treatment.

- **Breast Cancer Screening**

Breast cancer is one of the killer cancers in women. All primary health care facilities provide breast cancer screening.

Women and HIV and Aids

Voluntary Counselling and Testing (VCT)

The Voluntary Counselling and Testing programme offers all people the chance to find out their HIV status. Counsellors are specially trained to advise

on what it means for people who test positive or negative. Advice will be given on living a healthy life and practising safe sex. Pregnant women will be advised about how to prevent mother-to-child transmission of HIV. The service is available at the following clinics:

Azaadville Clinic	011 413 1345
Badirile/Brandvlei Clinic	011 416 2100
Bekkersdal East	011 755 2240
Bekkersdal West	011 755 1946
Carltonville Hospital	018 787 2111
Carletonville Central	018 788 9531
Dr Yusuf Dadoo Hospital	011 951 6161
Eric Ndeleni clinic	011 765 2986
Fanyana Nhlapo clinic	011 410 8439
Itumeleng Clinic	011 576 1019
Kocksoord Clinic	011 415 1466
Krugersdorp central	011 951 2205
Leratong Hospital	011 410 3500
Maki Legwete Clinic	011 419 9229
ML Pessen Clinic	011 693 5270
Mogale clinic	011 577 1817
Mohlakeng Clinic	011 414 3108
Muldersdrift Clinic	011 957 3209
Munsieville Clinic	011 660 8737
Odirileng Maponya	011 410 8433
Randfontein Hospital	011 693 3615
Randgate Clinic	011 693 1854
Thusong Clinic	011 410 3983
Toekomsrus clinic	011 693 6013
Ventersport Clinic (satellite)	011 752 1214
Westonaria Clinic	011 278 3061
Zenzele Clinic	076 141 9028
Zuurbekom Clinic	011 851 1352
Yarona Clinic	011 414 3111

Home-based care

The Health Department in conjunction with the Department of Social Development offers home-based care and community based care services in collaboration with almost 100 organisations in the province. Care is provided to families and children affected by HIV/Aids.

Anti-retroviral treatment (ART)

Doctors at your local clinic will tell you if you have AIDS by doing a medical check-up and a blood test. They will also give you treatment for any other serious illnesses. They will also assess whether you should be referred to a centre where the ART is administered. Here the doctors, nurses and counsellors will assess you again. Once they find that you have reached the stage needing treatment, you will start ART. Regular check-ups, with counselling, education, medical examinations and blood tests, will be done. The first few months on treatment may be difficult and you will need the help of the clinic, your family, NGO volunteers and a support group.

Prevention of Mother-to-Child Transmission

This programme reduces HIV infection in babies born to mothers who are HIV positive. Women get HIV more easily than men. Pregnant women can undergo voluntary counselling and testing and often this is the first time they find out that they are HIV positive. If they join the mother-to-child transmission programme they will be able to get:

- Anti-retrovirals for themselves and their children
- Nutritional supplements and vitamins
- A six-month supply of milk formula

Services are available at Leratong Hospital, as well as community health centres and clinics in the region.

Post-exposure prophylaxis (PEP)

Post Exposure Prophylaxis is the provision of anti-retroviral medication for those who have been sexually assaulted in order to prevent them from contracting HIV. The medication must be administered within 72 hours of the attack. This service is

available to all survivors of sexual attacks at Leratong Clinic and Yusuf Dadoo Hospital.

Leratong Clinic

Tel: 011 410 3500 Fax: 011 410 8421

Address: Adcock Street, Kagiso

Yusuf Dadoo Hospital

Tel: 011 950 6000 Fax: 011 953 4726

Address: Memorial and Hospital Road,
Krugersdorp

HIV and Aids co-ordinators in the West Rand Mogale City Local Municipality

Tel: 011 951 2242 Fax: 011 951 2545

Randfontein Local Municipality

Tel: 011 411 0055 (Social Services)

011 411 0178 (HIV/Aids)

West Rand District Municipality

Tel: 011 411 5270 Fax: 011 412 3663

Westonaria Local Municipality

Tel: 011 278 3062 Fax: 011 754 1150

Special Risk Settings

A special effort is made to provide effective peer education for people in special risk settings to reduce their risk of HIV Infection. These settings include hostels, prisons, sex work people living on the street, transport workers, the entertainment industry and gay men.

Westonaria: Tshwaragano (WRAP)

Tel: 011 754 1709 Fax: 011 754 1708

Address: 2 Watson Street, Westonaria
083 652 4431

Mothusimpilo

Tel: 018 788 4939 Fax: 018 788 4120

Address: 4th Floor, Carletonville Hospital

Training NGOs

West Rand Training Organisation

Tel: 011 692 2146 / 082 560 7894

Address: 17 Du Toit Street, Randpoort,
Randfontein

Drop-in centres

Krugersdorp

Nurturing Orphans of AIDs for Humanity (NOAH)
Plot 19, Swartskops, Swartskops Valle School
Tel: 011 957 3553
Cell: 082 228 1034

Orphan care programme (includes orphan identification process)

Lanseria / Muldersdrift Development Centre
Muldersdrift, Portion 318, Rietfontein, Muldersdrift
Tel: 011 467 1534

Social Services for Women

Victims of violence

Health care providers in clinics, out-patients' departments and casualty departments have guidelines on how to deal with abused women.

The services are aimed at:

- Preventing abuse of women
- Early detection of women abuse
- Attending to the health needs of victims
- Detecting and recording medico-legal evidence to use in any legal process
- Referring women for ongoing support services.

Victim Support centres

Krugersdorp Anti Abuse Empowerment Group

Paralegal advice, advice from a lawyer, financial assistance with cases, representation in cases, assistance in obtaining a Protection Order, assistance in obtaining maintenance, accompaniment to court for witnesses in rape and assault cases. Free of charge, donations welcome.

Tel: 082 368 3292

Address: Office H1, Corner Pritchard and Commissioner Street, Next to Police station, Krugersdorp Court.

Life Line Kagiso

Free short term and emergency crisis counselling for abused women, rape survivors, adult survivors of childhood abuse. Telephonic, couple and face-to-face counselling.

Tel/Fax: 011 410 3895

Address: St Bartholomews, Anglican Church, Themba Drive, Kagiso

Life Line West Rand

Free short term and emergency crisis counselling for abused women, rape survivors, adult survivors of childhood abuse. Telephonic, couple and face to face counselling.

Tel: 011 665 2281 Fax: 011 665 1167

Address: 23 Boshoff Street, Krugersdorp, 1752

Victim Empowerment Office Krugersdorp

Long term, short term and emergency crisis counselling for victims of violence. Face to face counselling.

Para legal advice, assistance in obtaining a Protection Order, accompaniment to court for witnesses in rape and assault cases.

Tel: 011 951 1104 Fax: 011 951 1175

Emergency radio control: 011 951 1115

Address: 118 Commissioner Street, Krugersdorp

Social services for women

The Gauteng Department of Social Development offers the following grants to those in need:

- Child support grants
- Old age grants
- Disability grants
- Care dependency grants
- Foster child grants.

Social grants

Frequently Asked Questions About Grants

What types of grants does the Department of Social Development offer?

Grants for 2008

Old age R940

Disability R940

Foster care R650

Child support R210 (R220 in October 2008)

Care dependency R940

War veterans R960

Grant in aid R210

Where can I make an application?

At the nearest SASSA local or district office in your area (see page 27)

Can I apply online?

For security reasons, application forms can only be obtained at the local and district offices and should be completed in front of a SASSA official.

Can I apply on behalf of my parents?

All adult beneficiaries should apply for themselves. In a case where an applicant is not in a position to complete the form, a SASSA official will be available to assist.

What are the qualifying ages for all social grants?

- **Old Age:** if female 60 years and above, if male 65 years and older
- **War Veteran:** 60 years and older, or veterans under 60 due to medical reasons
- **Disability:** between the ages of 18 and 60 if female and 18 and 65 years if male
- **Care dependency:** between the ages of one and 18 years
- **Foster care:** between the ages of 0 and 18 years. Extension order can be given until the age of 21 years
- **Child support grant:** between the ages of 0 and 14 years.

Should I be a South African citizen to qualify for a social grant?

The applicant should be a South African citizen or permanent resident of South Africa.

What supporting documents should I bring along when making an application?

- A 13 digit South African ID book
- Proof of residence
- Proof of marital status: marriage certificate, divorce order and agreement and death certificate of the late spouse (if widow/er)
- Proof of income and assets of the applicant as well as his/her spouse.
- Bank statements for a period of three consecutive months
- Proof of private pension
- Interest/dividends earned on investments and bank accounts.
- Explanation of any deposits and credits in the bank accounts.
- If unemployed, a UIF card (blue card) or discharge certificate from the previous employer
- Medical history and report for a disability grant
- Proof of war service in the case of war veterans
- Birth certificate reflecting the ID number (13 digits) in respect of each child.
- Proof of income of the foster child concerned
- An order of the Children's Court
- Proof of regular school attendance, if the child/ren is/are of school going age.

What documentation would I receive from the office as proof of application?

- The office will provide a receipt as proof of application.
- An approval or rejection letter will also be provided.

Can the letter be printed in my language of choice?

The letter can, upon the beneficiary's request be printed in their language of choice.

Can a beneficiary appeal against a rejection?

Yes, all beneficiaries have a right to appeal against rejections.

When should an appeal be made?

An appeal should be made within 90 days from time of receiving the rejection letter.

Can foster care be extended after the child has reached the age of 18 years?

An extension order can be given in cases where the child still attends school.

Who qualifies for War Veteran grant?

All veterans 60 years and older or under 60 due to medical reasons who served in the South African army during the First World War (1904-1918), Second World War (1939-1945) or the Zulu uprising (1906).

What documents should be provided when applying for War Veteran grant?

- War Certificates
- War medals if certificates cannot be provided

Can a beneficiary receive two or more grants in respect of themselves?

The only grants that can be awarded to the same beneficiary are Foster Care grant and Care Dependency grant.

Can a beneficiary staying overseas still receive a grant?

If a beneficiary leaves the country for more than six months then their grant will be cancelled.

Why would a grant be cancelled?

- Because of death
- Change in the beneficiary's financial situation.
- If the grant is not collected for three consecutive months
- When the child attains the age of 14 years for child support grant, 18 years for care dependency and foster care grants
- When a care dependent child is admitted on a permanent basis to a psychiatric or rehabilitation centre.

Does a person maintained in a state institution qualify for grant?

If a person is maintained in a state institution for more than six months, then the person does no longer qualify for a social grant.

What is a means test?

The way of ensuring that grants are provided to those who are unable to provide for the basic needs or unable to support themselves and their families.

Which deductions are allowed when doing a means test?

- Pension, provident fund or retirement annuity fund
- Employees' tax of standard income tax
- Contributions to medical schemes
- UIF

Who qualifies for grant-in-aid?

Beneficiaries who receive a social grant and need full-time care from someone else.

What is social relief of distress?

It is a temporary material assistance issued to people who are unable to meet their family's most basic needs.

Which payment methods can beneficiaries choose from?

- Cash
- ACB

What is an administrator?

A person appointed by the Department of Social Development to collect the grant on behalf of the beneficiary.

This is done because the beneficiary cannot handle the money due to alcohol, drug abuse or a mental illness.

What is a procurator?

A person appointed by the beneficiary to collect the grant on their behalf.

How many beneficiaries can one procurator represent?

A procurator cannot represent more than five beneficiaries.

Can a grant be deposited into another person's account?

No, the account must be in the beneficiary's name.

When is the pay date for banks?

It is the 3rd of each month unless the 3rd falls on a public holiday or a weekend, then the payment would be on the next working day.

Why should beneficiaries submit birth certificates?

To verify the existence of the beneficiary.

Can a beneficiary review a temporary disability grant?

No, after the grant has lapsed, the beneficiary needs to reapply.

Where can I get more information?

Department of Social Development Offices

Mogale City

Tel: 011 950 7700

Fax: 011 660 6336

Address: S A Dutch Centre Corner Human and Kobie Krige Street

Randfontein Office

Tel: 011 278 2000

Fax: 011 278 2022

Address: Stubbs Street, Randfontein

Service Points:

Bekkersdal:

Tel: 011 755 3918

Address: 3535 Godlo Street

Carletonville

Tel: 018 786 1760

Fax: 018 786 1763

Address: Teljoy Centre

Randfontein

Tel: 011 692 3813/4/5

Address: Corner First and Fedler Street

Grant helpline: 0800 601 011

Grants Fraud hotline: 0800 72772

Victim empowerment programmes and support services

The victim empowerment programme assists and supports people in dealing with the trauma and the effects of a crime so they can (as much as possible) return to their normal lives. The service is available to victims at all the social development department's offices (listed on page 17), courts, police stations, health facilities and relevant NGOs.

Other victim support services

Sibambene Empowerment Group Services:

- Supportive counselling to victims
- Community workshops
- Awareness programmes and gender sensitisation

Tel: 011 660 3711

Fax: 011 665 5013

Address: Room J10, Krugersdorp Magistrate's Court, Corner Biccard and Commissioner Street, Krugersdorp

Men and perpetrators

The men and perpetrator programme is aimed at eradicating gender-based violence. Through individual counselling, group counselling, workshops or seminars and awareness campaigns it helps men to look at their fears, insecurities, and problems that lead them to be perpetrators of gender based violence. The programmes also look at the early socialisation of the boy child, including healthy interaction with girls and other boys.

Krugersdorp (West Rand) Family Violence, Child Protection and Sexual Offences unit:

Tel: 011 951 1700

Fax: 011 951 1730

Police Stations

Area Commissioner: West Rand

Kagiso

Tel: 011 410 7613

Fax: 011 410 0552

Krugersdorp

Tel: 011 951 1013

Fax: 011 951 1175

Muldersdrift

Tel: 011 957 2708/9

Fax: 011 957 2954

Randfontein

Tel: 011 693 2121

Fax: 011 693 4478

Women and Housing

Housing Programmes And Subsidies

Qualification Criteria

To qualify for a housing subsidy you must:

- Be a South Africa citizen
- Be 21 years or older
- Be married or habitually cohabiting with a partner
- Be single and have financial dependants.
- Not earn more than R7000.00 per month per household.
- Have never received a government subsidy before.
- Have never owned a house in the past.

When you apply, you are required to produce the following:

- Your ID (copy)
- Spouse's ID (copy)
- Marriage certificate (if married)
- Divorce Decree (if divorced)
- Certified copies of birth certificates of all dependants/children
- Proof of income, if employed (Salary advice/ pay slip)
- You can apply at your local municipality's housing department.

Housing customer support centre

The Gauteng Department of Housing runs a customer support call centre to address housing related queries.

Tel: 0800 046 873

Call centre: 0860 GAUTENG (0860 42 88 364)

Women In Sport and Recreation

Masakhane Games

The Masakhane Games include netball, football, basketball, rugby, tennis, cricket, volleyball, badminton, softball, handball, karate, athletics, hockey, table tennis and gymnastics. Capacity building workshops are run for technical officials, managers and coaches.

Johannesburg West

Tel: 011 403 3920

Fax: 011 339 3259

Thusong Services Centres

Thusong Service Centres are one-stop, integrated community development centres, with community participation and services relevant to people's needs. They aim to empower the poor and disadvantaged through access to information, services and resources from government, non-governmental organisations (NGOs), parastatals, business, etc. enabling them to engage in government programmes for the improvement of their lives.

Mohlakeng Digital Village

Tel: 011 414 1072

Fax: 011 414 1888

Address: 262 Ralerata Street, Mohlakeng, Randfontein

Bekkersdal

Tel: 011 755 3496

Address: Westonaria Local Municipality, corner Godlo and Panyapanya Streets, Bekkersdal

Kagiso

Tel: 011 951 2304

Fax: 011 935 2547

Address: 8740 Kagiso Avenue, Extension 12, Next to Police Station, Kagiso.



WRDM SERVICES FOR CHILDREN

Education Coordinators

The Gauteng Department of Education can be approached to address the following issues: child abuse, gender sensitization, substance abuse, learner pregnancy, HIV and Aids, school uniforms and school nutrition.

Tel: 011 693 4904

Fax: 011 693 4114

Youth Friendly Health Services for Children

These services aim to promote responsible and healthy reproductive and sexual behaviour or sexual abstinence among adolescents and the youth. The aim is to reduce the incidence of teenage pregnancies, abortion and sexually transmitted diseases including HIV and AIDS. Training includes life skills and sexual and gender sensitive education for engaging in social and community life.

Aids counsellors are available at the health centres.

Other services include:

- Free distribution of contraceptives
- Youth help lines for peer counselling
- Condom distribution.

These services are available at:

- Bekkersdal clinic
- Randfontein clinic
- Kagiso clinic

Social Services for Children

Foster Care Placement

What is Foster Care?

Foster care is one of the alternative care options to protect and safe guard children at risk. The Commissioner of Child Welfare must determine if a child is in need of care and if so, will order that the child be placed in foster care in terms of the Child Care Act.

Who qualifies?

Any child who is an orphan, is abandoned by his parents, abused, neglected or has parents who are unable to care for him or her can qualify for foster care placement. The child must be under 18 years of age as defined in the Child Care Act.

What documents are required when reporting the case to the social worker?

- An affidavit stating that the child is abandoned
- Death certificates of the parents
- Birth certificate of the child
- ID document of the proposed foster parent

What process needs to be followed to place a child in foster care?

- The applicant must go to his nearest departmental office/Child and Family Welfare Organisation to report the matter
- The social worker must investigate the matter
- A report must be prepared for the Children's Court
- The Commissioner of Child Welfare must declare the child in need of care
- The Commissioner of Child Welfare must issue an order

What documents are required to apply for a Foster Care Grant?

(A foster care grant is R650.00 per month)

- A copy of the court order
- Copies of the applicant's ID document
- Copies of the child's birth certificate/ID document (South African documents)

Placement in Children's Homes

What is a Children's Home?

Children's Homes are registered in terms of the Child Care Act. The establishment of a Children's Home is based on a needs assessment within a particular community. Placement of a child in a children's home is the last alternative care option to be sought for children in need of care or are at risk. Young children especially should rather be placed in foster care where they will have the opportunity to grow up in a family environment.

Who qualifies for placement?

Any child who is an orphan, is abandoned by his parents, abused, neglected or has parents who are unable to care for him/her can be placed in a children's home after the Commissioner of Child Welfare has declared him/her a child in need of care and has ordered his/her committal to a Children's Home.

Reuniting the child with the family is imperative. No child should remain in a children's home without an exit plan. Social workers must endeavour to assist parents to improve their circumstances in order for their children to be returned to their care. Where there are no parents, social workers must endeavour to find either foster parents or adoptive parents for the particular child. Under no circumstances may a child be placed in an unregistered children's home.

What process needs to be followed to place a child in a Children's Home?

The applicant must go to his nearest Department of Social Development office or Child and Family Welfare Organisation to report the matter. The social worker must investigate the matter and prepare a report for the Children's Court. The Commissioner of Child Welfare must declare the

child in need of care and issue an order for the child to be placed in a Children's Home.

How and where can the service be accessed?

Randfontein Office

Tel: 011 278 2000 Fax: 011 278 2022

Address: Stubbs Street, Randfontein

Bekkersdal Office

Tel: 011 755 3918

Address: 3535 Godlo Street

Children's Homes

Boys And Girls Town Magaliesburg

Admission Criteria: 12 – 18 year old boys behavioural problems, neglected, orphans

Tel: 014 577 1320 Fax: 014 577 4334

Address: Kruitfontein Farm, Magaliesburg

Boys And Girls Town Randfontein

Admission Criteria: 7 – 18 year old boys who are destitute, orphaned, neglected, abandoned, or have behavioural problems

Tel: 011 692 4355/412 1405

Fax: 011 693 2253

Address: Corner Battery Reef & Main Reef Road

Poverty Alleviation for children

Bana Pele Services — 0860 GAUTENG

This programme provides relief services for Gauteng's poorest and vulnerable children. All children eligible to receive the child support grant will be entitled to:

- Free health care at clinics and hospitals
- Free screening for the early detection of disabilities and special needs as well as free psychosocial support by social workers

Children who attend schools in the poorest communities will also be exempted from paying school fees and will receive free meals at school. Those going into Grade 1 will receive free school uniforms. Free and

safe scholar transport will be provided to learners who live more than five kilometers away from the nearest school.

Bana Pele Services for Children aged 0 – 6

- Child support grant
- Foster care grant (for those who qualify)
- Grants administered by the South African Social Security Agency
- Free health care at clinics and hospitals including immunisation
- Free screening for early detection of possible disabilities and special needs
- Psycho-social support by social workers

Bana Pele services for children aged 7 –11 years and 14 years

- Child support grant
- Foster care grant (for those who qualify)
- Grants administered by the South African Social Security Agency
- Free primary health care (at clinics only)

How and where can the service be accessed?

Through the Department of Social Development's Service Offices or Child and Family Welfare Organisations:

Mogale City

Tel: 011 950 7700

Address: SA Dutch Centre Corner Human and Kobie Krige Streets

Randfontein Office

Tel: 011 278 2000 Fax: 011 278 2022

Address: Stubbs Street, Randfontein

Bekkersdal

Tel: 011 755 3918

Address: 3535 Godlo Street

Grants for children

The South African Social Services Agency (SASSA), an agency of the Department of Social Welfare, administers grants in South Africa. In the West Rand, their offices are located in:

Krugersdorp

Tel: 011 278 2013 Fax: 011 278 2022

Address: SA Dutch Centre 16 Human St

Randfontein:

Tel: 011 692 1608 Fax: 011 763 4056

Address: 101 Fedlar Street

Bekkersdal

Tel: 011 755 3921/1002 Fax: 011 753 1011

Address: 3535 Godlo Street

Kagiso

Tel: 011 410 1835/410 2612

Fax: 011 760 5689

Address: MPCC Kagiso Avenue

Safety Programmes for Children

**Krugersdorp (West Rand) Family Violence,
Child Protection and Sexual Offences Units
(FCS) - Unit Commander**

Tel: 011 951 1700

Fax: 011 951 1730

Area Commissioner – West Rand

Tel: 011 951 1353

Fax: 011 952 1354

Kagiso

Tel: 011 410 7613

Fax: 011 410 0552

Krugersdorp

Tel: 011 951 1013

Fax: 011 951 1175

Magaliesburg

Tel: 014 577 1315

Fax: 014 577 1367

Muldersdrift

Tel: 011 957 2708/9

Fax: 011 957 2954

Randfontein

Tel: 011 693 2121

Fax: 011693 4478

Substance abuse treatment centres

Services Offered:

- In-Patient and Out-Patient Treatment for

Children

- After Care
- Detoxification
- Training/Education
- Information Provision
- Diversion Programmes

Child Protection Centre

An immediate Place of Safety for children who are removed from abusive situations.

(FCS Krugersdorp)

Tel: 011 951 1719

Address: 147 Viljoen Street, Krugersdorp North

Johannesburg Child Welfare Society

Provides services to abused, neglected and abandoned children up to the age of 12 years. They have a specialised unit providing services to child victims of sexual abuse and their families.

The Society's Child and Family Unit offer counselling for children and their families regarding issues such as abuse, neglect, abandonment and the reconstruction of families. They also offer adoption and foster care services, as well as specialised child abuse counselling. They train role players to work with abused children and do advocacy work for the rights of children.

Child Welfare SA

It is the national umbrella body of all the Child Welfare Organisations in South Africa. They provide guidance and support to all Child Welfare Societies and do fundraising for all organisations affiliated to the national office.

Kagiso Child & Family Welfare

Tel: 011 410 1320

Fax: 011 410 8600

Randfontein Child & Family Welfare

Tel: 011 693 5812

Fax: 011 693 7292

Department of Social Development Offices

Mogale City

Tel: 011 950 7700

Address: S A Dutch Centre Corner Human and
Kobie Krige Streets

Randfontein Office

Tel: 011 278 2000 Fax: 011 278 2022

Address: Stubbs Street, Randfontein

Service Points:

Bekkersdal

Tel: 011 755 3918

Address: 3535 Godlo Street

Kagiso

Tel: 011 410 1835/ 011 410 2612

Fax: 011 760 5689

Address: MPCC Kagiso Avenue

Satellite Points:

Krugersdorp: Tel: 011 951 2000

Kagiso 2: Community Hall, Musong Street

Kagiso 12: Community Hall, Kagiso Ave

Rietvallei 1: Community hall, c/o King Fisher &
Peper Streets.

Hekpoort: Hekpoort Rates Office

Munsieville: Community Hall, Mangope Street

Magaliesburg: Community Centre

Tarlton: Dr Nelson Mandela Hall, Cicelia Road

Muldersdrift: SPAR Community Hall, Boulevard
Road

Rietvallei 2+3: Rietvallei Sports Centre

Randfontein: Tel: 011 962 3813

Brandvlei: Portion 16 of farm Brandvlei

Radora: Mia Cash Store



WRDM SERVICES FOR THE DISABLED

Personal assistance and support services

Community-based care

There are centres throughout the region that run home-based care, day-care facilities and outreach programmes for the disabled and the elderly. These programmes provide social support and care, as well as residential care to people with disabilities in their own home. The main target group, however, is people with disabilities attached to specific residential care facilities. If you need more information, please contact the Intake Officer at the residential centre near you.

Day-care facilities and luncheon clubs

Recreational activities, lunch and social support is provided for men over the age of 65 and women over the age of 65, who may or may not have disabilities. Disabled adults (18+), who are unable to work in protective workshops due to the severity of their disability are also catered for. If you need more information, please contact the Intake Officer at the residential facility near you.

Department of Social Development: Krugersdorp

Tel: 011 950 7700

Fax: 011 950 7701

**Department of Social Development:
Randfontein**

Tel: 011 278 2000 / 011 692 3813

Fax: 011 692 4167

Abuse of children with disabilities

Counselling services

Social workers will provide counselling to disabled children throughout the region who have been abused. In order to access the services, the incident must be reported. You can stay anonymous. Centres of operation: Province-wide.

**Department of Social Development:
Krugersdorp**

Tel: 011 950 7700

Fax: 011 950 7701

**Department of Social Development:
Randfontein**

Tel: 011 278 2000 / 011 692 3813

Fax: 011 692 4167

Adopt-a-cop

This programme teaches disabled children in the region about personal and community safety. A local police officer 'adopts' schools attended by the disabled children and arranges activities where they can learn about personal safety, abuse or violence.

Department of Community Safety

Tel: (011) 689 3600

Fax: (011) 689 3650

Community safety

This programme is aimed at increasing safety of people with disabilities in the region. If a disabled person's home is burgled or he or she is attacked, local police cars will patrol the area(s) to apprehend the perpetrators.

Department of Community Safety

Tel: (011) 689 3600

Fax: (011) 689 3650

Unfair treatment of cases

In cases where a disabled person alleges that the police did not handle his or her complaint fairly. The Gauteng Department of Community Safety will launch an investigation into the matter.

Department of Community Safety

Tel: (011) 689 3600 Fax: (011) 689 3650

Children and youth services

There are services specifically devised for children and youth with disabilities these include:

- Educational opportunities for disabled learners in pre-school, school and further education.
- Learnerships and adult education opportunities.
- Early childhood development (ECD) and Grade R sites and/or special schools can accommodate learners with disabilities from aged four to six years. The school may need a report from the developmental clinic at the nearest hospital. This may include a psychologist's report (either clinical or educational) and a medical assessment of the child to determine what medication or assistive devices are needed. Since schools have different admission forms, forms can be accessed through the district office.

Crèche facilities

This programme provides pre-school educational support to children throughout the region with disabilities from birth to 7 years old. Since crèches have different admissions procedures, forms can be accessed from the district offices listed below.

Schooling for learners with physical or mental disabilities, or both

This programme provides education in specialised schools for disabled learners aged 7 and upwards. Some schools cater for specific disabilities, like the School for the Blind, while others will admit children with various types of disability. Some 'special schools' provide higher education as well. Some will keep existing learners over the age of 18.

The school may need a report from the developmental clinic in your nearest hospital. This may include a psychologist's report (either clinical or educational) and a medical assessment of the child to determine what medication or assistive devices are needed. Since schools have different admission forms, forms can be accessed through the district office.

Gauteng West District Office

Tel: 011 953 4424/5 / 011 660 4581/2/3/4

Fax: 011 953 4324 / 011 660 7575

Address: Corner Human and Boshoff St,
Krugersdorp

Employment, business opportunities and self-help programmes

Encouraging artists

Grants are available for arts and culture organisations, and bursaries for students or emerging artists with disabilities. Grants provided with a strong emphasis on developing craft skills. Also training programmes, mainly craft related, which are accompanied by marketing and business skills programmes. Grants-in-aid forms are advertised in the newspapers and are also obtainable from the Gauteng Department of Sports, Arts, Culture and Recreation's regional office. Grants are published in the budget statement as well as the annual report of the department.

Gauteng Department of Sports, Arts, Culture and Recreation

Tel: 011 355 2591 Fax: 011 355 2826

Address: NBS Building, 38 Rissik Street,
Johannesburg

Gauteng Enterprise Propeller (for more information, see page 3)

West Rand Office

Tel: 011 950 9870 Fax: 011 950 9886

23 Eloff Street, Krugersdorp

Gauteng Gambling Board (GGB)

The Gauteng Gambling Board is responsible for

licensing, and controlling the gaming industry and promoting responsible gambling.

Services include:

- Ensuring integrity of gambling activities
- Eradication of illegal gambling activities
- Disputes resolution and punter assistance
- Tax collections
- Measures to promote responsible gambling and minimisation of incidences of problem gambling
- The board also offers individuals self exclusion from gambling outlets.

The Board regulates the following:

- Casino gaming
- Betting on horse-racing and sporting events
- Bingo
- Manufacturing and supply of gambling equipment

Tel: 012 663 8900

Fax: 012 663 8588

Liquor Licensing Office

The Liquor Licensing Office controls the granting of liquor licenses within Gauteng.

Where To Apply For Liquor Licenses

West Rand District Municipality

Tel: 011 693 2766

Fax: 011 693 2374

Address: Corner Park & 6th Street, Randfontein

Self-help centres

These centres help their clients to access business and employment opportunities. They also help people with disabilities to find work, or develop a business for those who are currently out of work, with productivity levels of greater than 50 percent.

Department of Social Development Krugersdorp Self-Help Centre

Tel: 011 950 7700

Fax: 011 950 7701

Department of Social Development Randfontein Self-Help Centre

Tel: 011 278 2000 / 011 692 3813

Fax: 011 692 4167

Protective workshops

Work opportunities for people with disabilities who are unable to work in the open job market due to their disability. This includes people with severe disabilities (which may be physical, mental or both) unable to work in the open job market, with productivity levels of less than 50%. Candidates are assessed by a provincial Occupational Therapist.

Department of Social Development Krugersdorp Self-Help Centre

Tel: 011 950 7700 Fax: 011 950 7701

Department of Social Development Randfontein Self-Help Centre

Tel: 011 278 2000 / 011 692 3813

Fax: 011 692 4167

Health services

Facilitating access to clinics for people with physical and mental disabilities.

People with physical disabilities can gain access to:

- Occupational, physio and speech therapy, social work, prosthetists
- Hospital based services
- Hospital and outpatient based treatment
- Occupational therapy (OT), physiotherapy (PT), speech therapy (ST), dietetics (Diet), social workers (SW), medical orthoptists and prosthetists (MOP).

Mogale City: Dr Yusuf Dadoo Hospital

Services available: OT, PT, ST, Diet & SW

Tel: 011 951 6019 Fax: 011 951 4726

Leratong Hospital

Services available: OT, PT & ST, Diet & SW

Tel: 011 411 3579 Fax: 011 410 8421

HIV and disability

As with any terminal condition such as cancer or diabetes, people who are HIV positive can generally be classified as disabled when they have a condition that significantly impacts on their ability to carry out day to day activities. An HIV positive person who has only minor symptoms is not disabled. However, a person who is HIV positive may be classified as disabled in either of the following situations:

- If they have acquired an opportunistic infection from which they have not been able to recover, which has left them with a resulting long-term or recurring impairment, that significantly impacts on their ability to carry out day-to-day activities, or
- If the virus itself has left the person with a long term or recurring impairment that significantly impacts on their ability to carry out day to day activities. This may be determined by the persons' CD4 count.

HIV and Aids : Voluntary Counselling and Testing

This programme offers all people the chance to find out their HIV status. Counsellors are specially trained to advise on what it means for people who test positive or negative. Advice will be given on living a healthy life and practising safe sex.

Pregnant women will be advised about how to prevent mother to child transmission of HIV. The service is available at:

Westonaria Clinic

Tel: 011 278 3061 Fax: 011 754 1150

Bekkersdal East

Tel: 011 755 2240

Assistive devices

The government is committed to:

- Providing the correct assistive device to a person with a disability, for assistance with mobility or in navigation of the environment
- Assessment of the person with a disability by a Physio- or Occupational Therapist and provision

of the device free of charge or at a subsidised rate, depending on their income level

- Assisting people with mobility disabilities (wheelchair users) or people with ambulant disabilities, with hearing or sight disabilities

Apply to the nearest clinic or hospital for a specific assistive device. If you need an assistive device, you will have to provide the following information:

- Medical certificate from your doctor, disability grant number or proof that this is being collected, proof of income level contact and identification information. You are required to sign a legal contract that binds you to taking good care of your device and also on condition that you return the item.

Battery Operated wheelchairs: Application forms are available from hospitals listed below.

Applicants need to comply with strict selection criteria in order to be successful in their application.

They are required to sign a legal contract that binds them to taking good care of your device and also on condition that they return the item.

Manual wheelchairs, mobility devices and pressure garments for burns can be obtained through an occupational therapist at:

Dr Yusuf Dadoo Hospital

Tel: 011 951 6019

Fax: 011 951 4726

Leratong Hospital

Tel: 011 411 3579

Fax: 011 410 8421

If you want to acquire an assistive device from a rural area, contact the regional rehabilitation coordinator: Mogale City Region

Tel: 011 953 1091

Fax: 011 953 6464

- *Mobility aids for people with sight impairments:* Contact the co-ordinator of the Independence Group, South African National Council for the Blind (SANCB). This is the central contact point for services for the production of information

accessible to people who are blind or partially sighted.

Tel: 012 452 3811

Fax: 012 346 1177

Acquiring prosthesis: You will need to be assessed by a medical orthotist and prosthetist. You will also need a medical certificate from your doctor, disability grant number or proof that this is being collected, proof of income level, contact and identification information.

Contact your nearest centre listed below:

Chris Hani Baragwanath

Tel: 011 933 8815

Fax: 011 933 1842

Returning or maintaining assistive devices

Once a device is no longer required, it should be returned to the centre from which it was acquired. Persons receiving wheelchairs, motorised wheelchairs and hearing aids are issued with a legal contract that binds them to return the item.

Manual wheelchair repair and maintenance centres

- The centres are responsible for repairing or maintaining wheelchairs
- Public clients will require authorisation from their nearest referring Occupational Therapy department
- You will also require a service repair booklet that was issued with the chair.
- Wheelchairs issued by Gauteng Department of Health require a compulsory six monthly service to ensure the safety of the chair. You are required to sign a legal contract that binds you to returning the item and to taking good care of your wheelchair.

Randfontein Repair centre: Golden Gate

Tel: 011 411 5061

Fax: 011 412 3663

Address: L235 Main Reef Road, Randfontein

Referring department: Occupational Therapy Department

Leratong Hospital

Tel: 011 411 3579

Fax: 011 410 8421

Maintenance of motorised/battery operated wheelchairs

Dr Yusuf Dadoo Hospital

Tel: 011 951 6019

Fax: 011 951 4726

Leratong Hospital

Tel: 011 411 3579

Fax: 011 410 8421

Rehabilitation centres and the services that they offer for people with physical and mental disabilities.

Rehabilitation for people with physical disabilities

- Provision of rehabilitation in the community, either at the clinic or at home
- Occupational therapy (OT), Physiotherapy (PT), Speech Therapy (ST), Dietetics (Diet) & Social Work (SW)
- Referral by doctor or self

Contact your nearest rehabilitation co-ordinator, listed below

Mogale City

Services provided: OT, PT, ST, Diet & SW

Tel: 011 953 1091

Fax: 011 953 6464

Rehabilitation for people with mental health disabilities

Community, day-care and hospital-based services. Psychiatric clinics, allied mental health staff details, for example, occupational and speech therapy, support groups and any other mental health services. Support groups are running in all districts. Funding for District Projects focussing on rehab is available.

West Rand District Health Office: Krugersdorp

Tel: 011 953 4515

Fax: 011 953 5400

Hospitals providing detoxification services:

Leratong

Tel: 011 411 3673

Fax: 011 410 8421

How to access accessible housing and subsidies related to housing

The government can help with finding suitable living accommodation for disabled people with a significant disability on low income levels: R0 - R3 500 per month. A case worker will be appointed to check the current living conditions and the situation of the person with a disability. If the person complies with the department's requirements, existing housing can be obtained from local government stock and adapted to suit the individual, or a new house can be provided, depending on the condition and circumstances. The Department of Housing also holds a database of suitable properties for people with disabilities.

Gauteng Department of Housing

Tel: 011 355 4041

Fax: 011 355 4327

Housing subsidies for adapting housing

The following subsidies can be acquired for certain modifications to existing housing:

- People with mobility disabilities — Access to house: ramp and paving (12 square metres)
- People with dexterity disabilities — kick plates to doors, grab rails and lever action taps, in bathroom (enlargement of the area can be done at the expense of the rest of the house)
- People with hearing disabilities — Visual door bell indicators
- People with specific disabilities at low income levels: R0 - R3 500 per month income

For more information, contact the Gauteng Department of Social Development. The process for application varies from facility to facility.

Department of Social Development Randfontein

Tel: 011 278 2000 / 011 692 3813

Fax: 011 692 4167

Emergency Numbers and Helplines

Fires	107
SAPS	10 111
SAPS Crime Stop	08600 10111
Women Abuse Helpline	0800 150 150
Aids helpline	0800 012 322
<i>Helpline for all infected and affected by HIV/Aids</i>	
Anti-corruption hotline	0800 600 933
<i>Hotline to blow the whistle on corruption</i>	
Bana Pele Services Call centre	0860 GAUTENG
<i>Information on the Bana Pele services</i>	
Business Against Crime	011 883 0717
	(office hours)
Childline	0800 055 555
Community Safety	011 689 3658
Complaints Desk	Cell: 084 805 2586
	Fax: 011 634 0025
Consumer Affairs Office	011 355 8008/8006
	Fax: 011 355 8019
Crime Stop	0800 11 12 13
Housing Call centre	0800 046 873
<i>Resolving housing related complaints</i>	
National Network on Violence	012 348 1234
Against women	011 838 0411
SASSA Fraud hotline	0800 72772

Women Against Women and Children Abuse (WAWA)

Toekomsrus SAPS (011) 693 4504
Mohlakeng SAPS (011) 414 4992 ext 210
Randfontein SAPS, (011) 767 2300





West Rand District Municipality
Private Bag X033, Randfontein, 1760
Western Gauteng Council Centre,
Cnr. Sixth and Park Street, Randfontein, South Africa
Tel: +27 011 411 5000, Fax: +27 011 412 3663
E-mail: info@wrdm.gov.za, Website: www.wrdm.gov.za